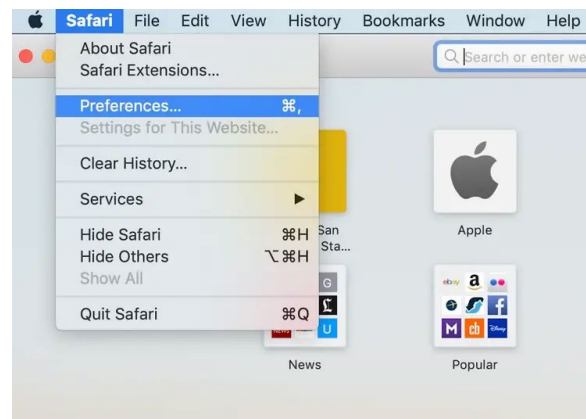




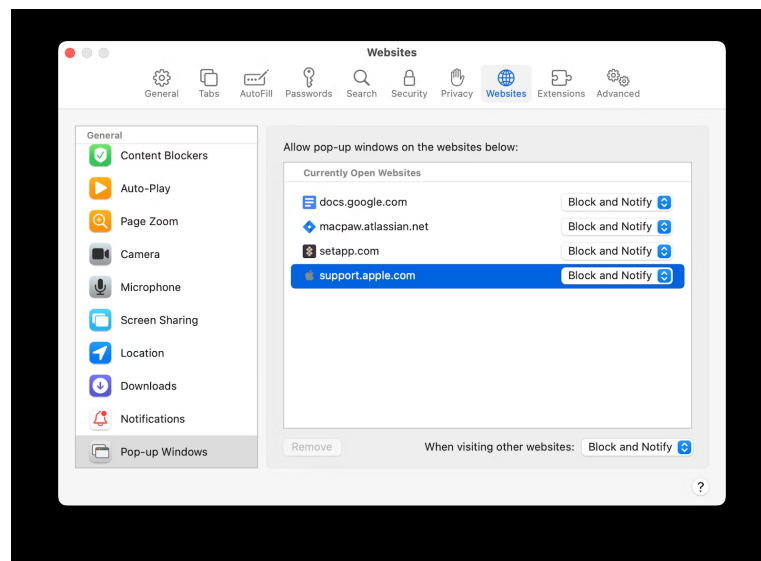
HOW TO ENABLE SAFESEND DOWNLOADS ON THE SAFARI BROWSER

If you are unable to download your secure documents from SafeSend Exchange through the Safari browser, you will need to follow these steps to permit downloads:

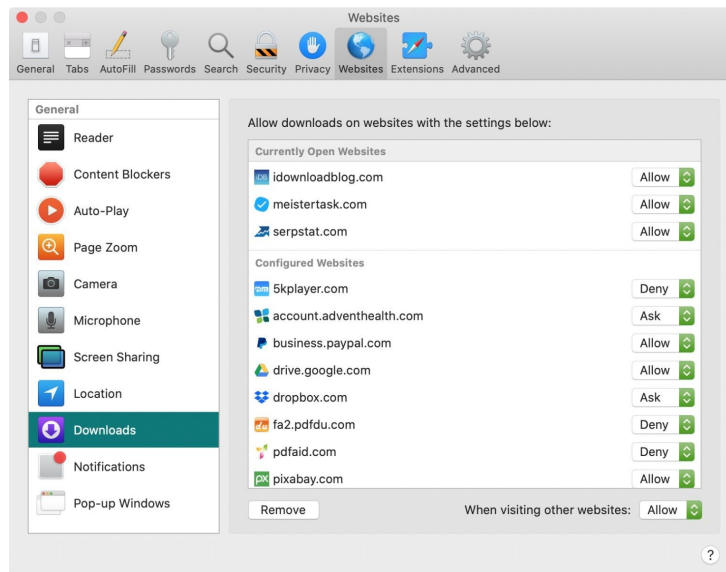
1. Open Safari on your computer
2. In the Menu Bar on the top of the screen, highlight “Safari” and then choose “Preferences” from the context menu:



3. In the Settings window, select “Websites” from the options in the top. You will then have several options for setting permissions along the left side. We will start by going to “Pop-Up Windows”:



4. Find “exchange.safesend.com” in this list and change the setting to either “Allow” or “Ask” to permit pop up windows. You may also change the setting “When visiting other websites:” at the bottom to change the default preferences for pop-ups from new websites.
5. You will then need to do the same for the “Downloads” preferences. Click “Downloads” from the menu on the left side of the window:



6. Again, find “exchange.safesend.com” in the list and change the setting to either “Allow” or “Ask”. You may also change the default preferences for downloading from new websites at the bottom of the window.